

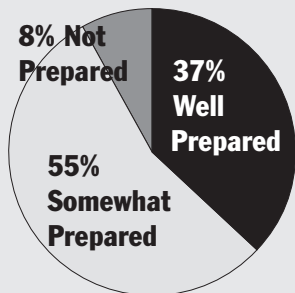
# Survey Raises Doubts About Business Continuity Plans in Wake of Disasters

Just over a third (37%) of AFP Annual Conference attendees feel their organization is well-prepared to handle an event similar to Hurricanes Katrina and Rita, according to a survey from Monday morning's concurrent sessions.

In the AFP survey, sponsored by JPMorganChase, a majority of the 1,035 respondents said that their organizations are only somewhat prepared with business continuity plans.

"We see four critical dimensions to a rapid recovery: people, geographic location, communication, and technology," said David D'Silva, Receivables Executive with JPMorgan Chase Treasury Services. "Really, all parts of the organization need to be involved in business continuity planning, which is why we created our Treasury Ready Audit that we can walk our clients through. Contingency provisions and business continuity must include the entire business process, including customer service and other support functions, in addition to operational contingency."

**Overall, how well prepared is your organization in terms of business continuity plans for an event similar to Hurricanes Katrina and Rita?**



## ***How impacted were your organizations operations by Hurricanes Katrina and Rita?***

Significant Impact	12%
Some Impact	35%
No impact	53%

## ***Has your organization reconsidered its business continuity plans after Hurricanes Katrina and Rita?***

Yes	43%
No	57%

## ***Has your organization in the past month tested (or does it plan to test) its business continuity plans as a direct result of Hurricanes Katrina and Rita striking the Gulf Coast?***

Yes, recently tested	24%
Yes, plan to test	26%
No plans to test	50%

## ***Which of the following areas does your organization's business continuity plans address?***

**(Top four answers listed.)**

Back office operations redundancy	72%
Communications	68%
Contingency manual/offline business operations	65%
Corporate communications/messaging strategies	58%